Database Hosting Services

ENERGYCAP

	Basic	Advanced[1]	Optimum[2]	FedRAMP-Gov
Included in Annual Software License Fee	✓			
One EnergyCAP production database	✓			
Additional database instances		✓	✓	✓
Database security meets or exceeds Federal In-formation Security Management Act (FISMA) hosting standards			✓	
Certified to meet or exceed requirements of FedRAMP hosting guidelines				✓
Guaranteed system availability of 99% or greater during customary Eastern Time Zone business office hours	✓	✓	✓	✓
Automatic EnergyCAP version upgrades	✓	✓	✓	✓
Automated backups on-site and at a secondary location	✓	✓	✓	✓
Production database replicated to a secondary database server in near real-time	✓			
All hosted databases backed up to a secondary database server in near real-time		✓		
Cloud-based data redundancy; can restore data-base(s) to any designated point in history within last 35 days			✓	✓
Storage for up to 5 GB of EnergyCAP-linked images and documents; higher storage capacity available	✓			
Storage for up to 1 TB of EnergyCAP-linked images and documents; higher storage capacity available		✓	✓	✓
Access via my.EnergyCAP.com portal	✓	✓	✓	✓
Support of hosted EnergyCAP automation processes		✓	✓	✓
Network, Internal, and External Vulnerability Scanning	✓	✓	✓	✓
Intrusion Detection & Prevention	✓	✓	✓	✓
Web Application Firewalls	✓	✓	✓	✓
Expanded event logging			✓	✓
FIPS 140-2 compliant encryption			✓	✓
Support for multi-factor authentication			✓	✓
Cloud-based managed platform			✓	✓
Geo Redundancy of Services (Optional; additional fee applies)			✓	✓
SQL query access to non-production database(s)		✓	✓	
Access via Single Sign-On user login functionality		✓	✓	✓

1. Individual services may be added to the Basic hosting tier a la carte or purchased as an Advanced hosting package.
2. Optimum-level services are provided as a total service package, not on an a la carte basis.